

## PERFORMANCE MEASUREMENT FOR GOVERNMENT AND NON-PROFIT ORGANIZATIONS

GoSFI supports government and non-profit organizations develop and strengthen performance measurement systems in the following management functions: strategic planning, program management, program evaluation, quality improvement, contract management, external benchmarking, and communication with the public. Democratic governance and anti-corruption measures may also be integrated into the measurement framework.

### Key Work Steps and Outputs

Key work steps and outputs include, although are not limited to:

Work Steps	Outputs
1. Situational Analysis	Assessment reports
2. Design of the Performance Measurement System	Handbook
3. Capacity Development	Training
4. Pilot and Full-Scale Application	Work plans and monitoring reports
5. Use of Performance Measurement	Checklist for reporting standards
6. Review	Reports on lessons learned and good practices

### Expected Benefits

A well-designed performance management system brings about the following effects:

- Clarified mission and strategy of the sector/agency
- Improved decision making
- Informed planning, budgeting, and resource allocation
- Enhanced organizational performance
- Increased transparency
- Strengthened accountability

### Contact

Please send questions to [contact@gosfi.org](mailto:contact@gosfi.org) with the subject headline: **Performance Measurement - Name of your organization.**